



Which Brands Make the Most Reliable Appliances?

CR's Appliance Brand Reliability Rankings can help you avoid problem-prone models and the cost of repairs

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Appliance Brand Reliability Rankings

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By Consumer Re June 12, 2024



washers, and other appliances out of the waste stream and landfills. CRS sixth annual Appliance Brand Reliability Rankings show how reliable a brand is relative to another across multiple appliance types: refrigerators, dishwashers, over the range micronaves, ranges, cooktops, wall owens, washing machines, and dryers. The results are based on survey data we collected from our members on 417,679 kitchen and laundry appliances purchased new between 2018 and 2023.

To calculate predicted reliability, we ask members whether their appliances broke or stopped working as well as they should. We use that data to estimate how a given brand's new models will hold up over the first five years of use. The chart only includes brands for which we have reliability ratings in at least two categories of major appliances. The perfect of reliability ratings for oscillations from each brand are

an average of the ratings for all types of that brand's appliances (for example, front-loaders, top-loaders, etc., for washing machines). For each brand, the average predicted reliability score has been adjusted to account for differences among types of appliances. A brand

adjuated to account for differences among types of appliances. A brand that earns relatively high marks for its French door refrigerators, for example, will get a bump in its score because French-door models are typically less reliable than other refrigerator types. Without this statistical adjustment, a brand that makes only top freezer refrigerators—the most reliable type—would have an unfair advantage

refrigerators-the most reliable type-would have an unfair advantage over brands that make multiple types. Yet again, Speed Queen sits atop our rankings and is the only brand to achieve a top Overall Score. And once again Viking landed at the bottom of our chart, joined this year by another elite brand, Dacor, which also

received an unfavorable Overall Score.

The luxury appliance brand Gaggenau debuted on our chart this year, tying with two other brands for second place. Gaggenau has three product categories in our brand reliability ranking calculation-dishwashers, cooktoos, and wall ovens.

Fither & Paykel sur the largest advance between last year's and this year's rankings, moving up seven spots from last year and adding seven points to its Overall Score. Kemmore and Booch experienced the biggest drops, filling nine and eight places in rank, respectively. Kemmore managed to retain its middle eirr anking, but Booch slipped from a

favorable ranking to one that is just midrange. Keep in mind that our predicted reliability ratings are not an indicator of performance. So even when you settle on a reliable brand, you'll want to check our full appliance ratings to find a specific model that performs well in our rigorous lab tests. In our ratings of washing machines, dryers, and dishwashers, look for our Green Choke designation, which lestnifes appliances with a lower environmental lamps.

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23 a1 SESCTROLUX 44

25 ¥2 DACOR 38

LG is one of the most reliable brands according to Consumer Reports^{*}

See what CR has to say



Rated, reliable and recommended

We're proud that Consumer Reports has recommended many LG products. Use the navigation on the right to check out our recommended models.

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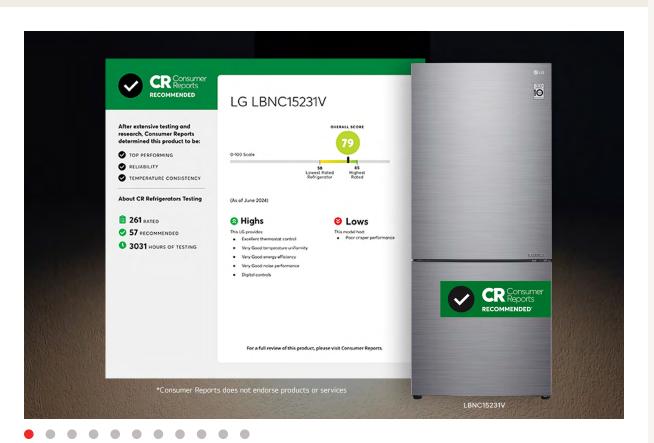
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*Based on CR reliability surveys 2021-24 testing refrigerators, dishwashers, ranges, cooktops, electric wall ovens, OTR microwaves, washers, and dryers, as compared to competing manufacturers offering full appliance lines. Consumer Reports does not endorse products or services.





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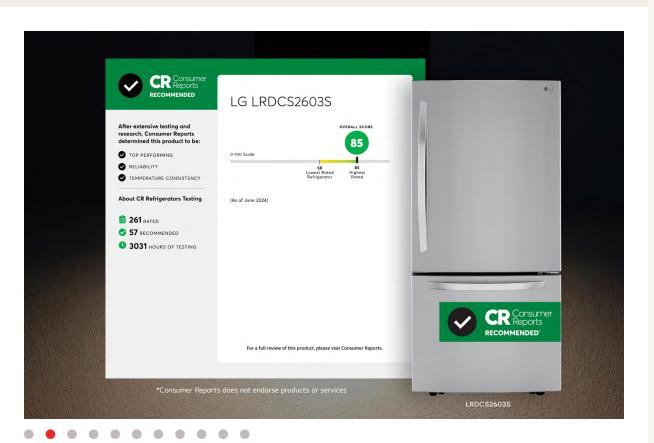
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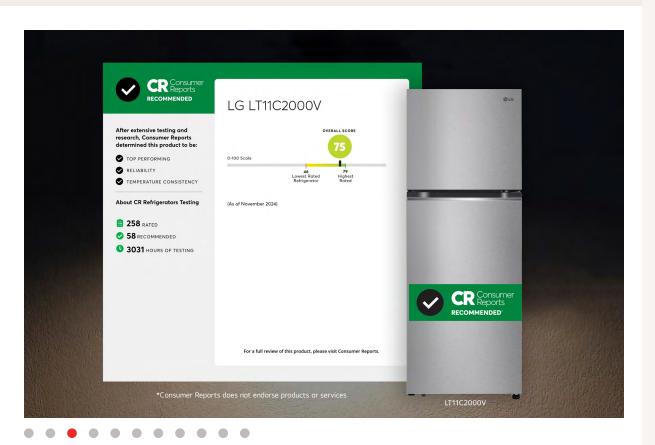
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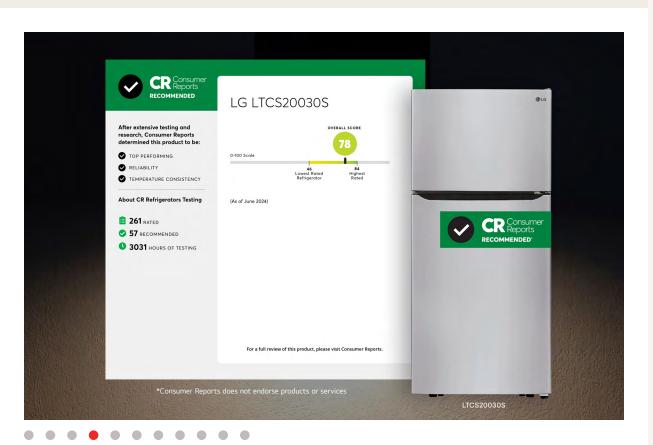
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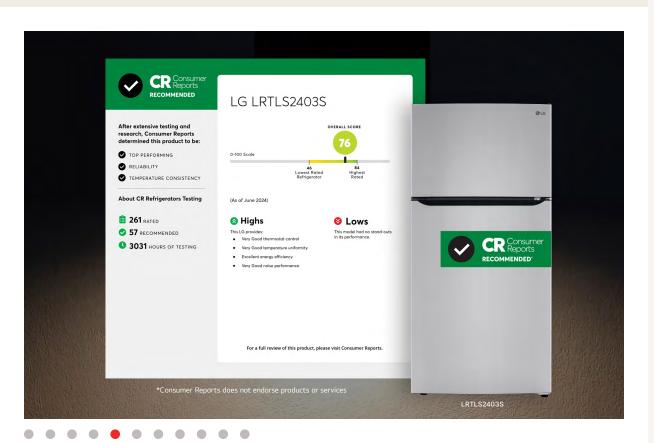
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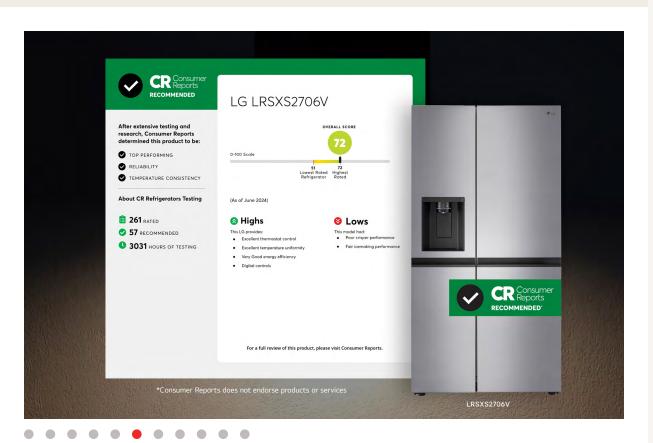
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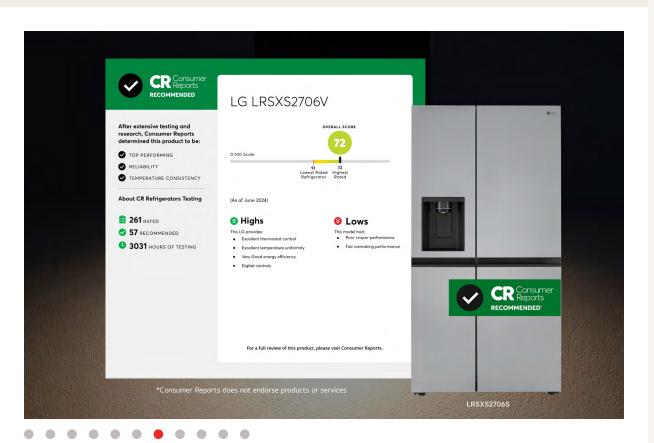
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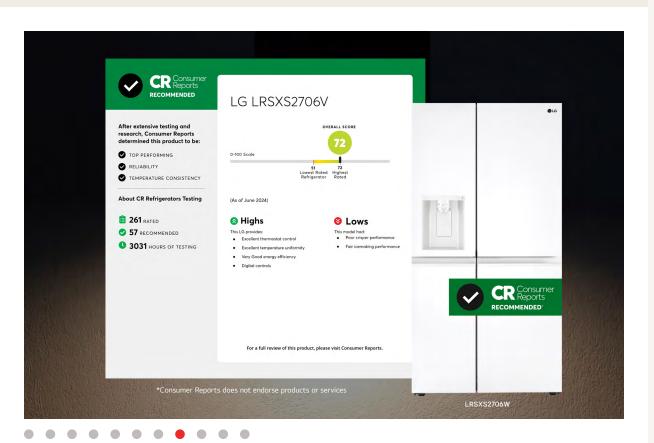
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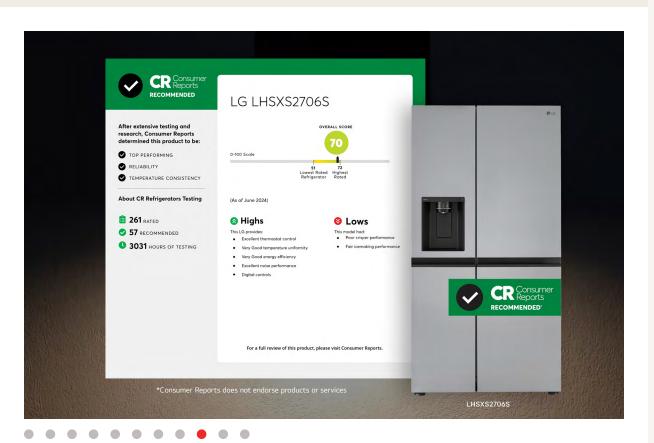
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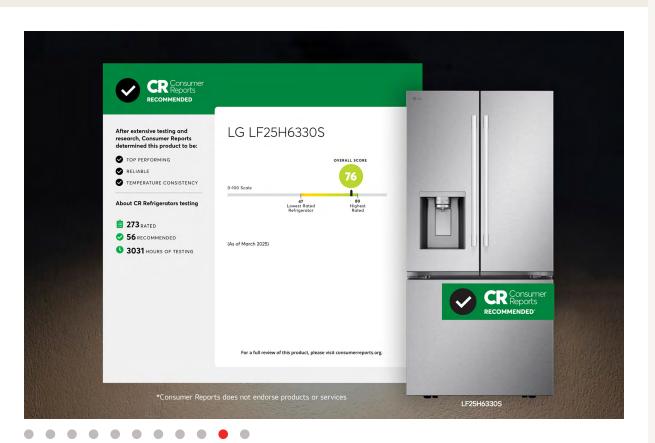
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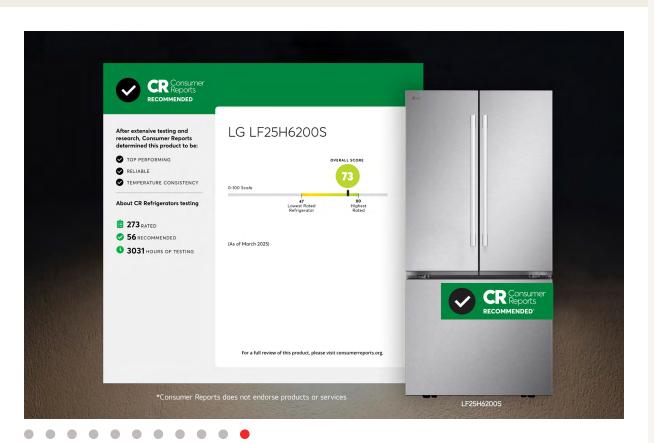
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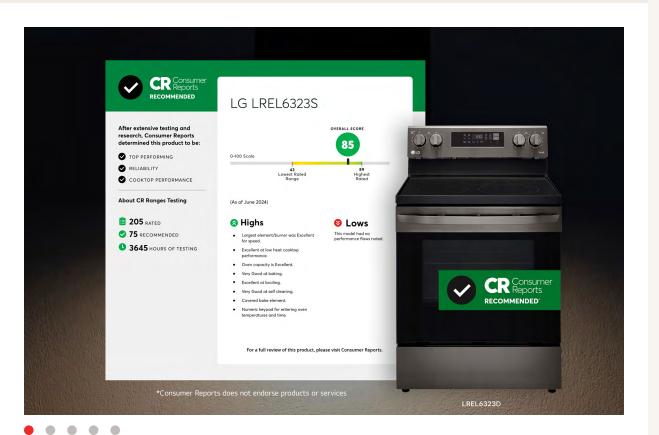
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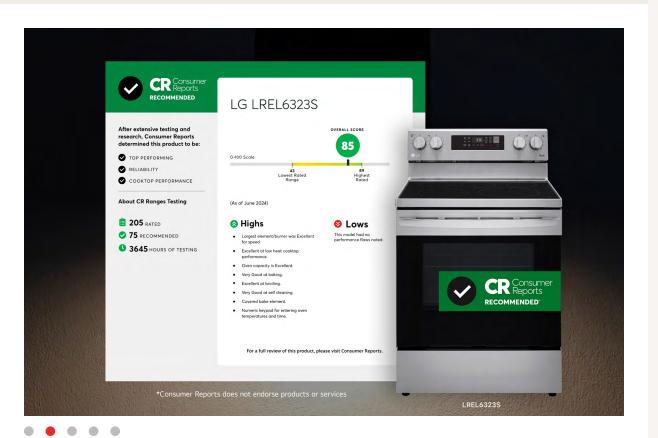
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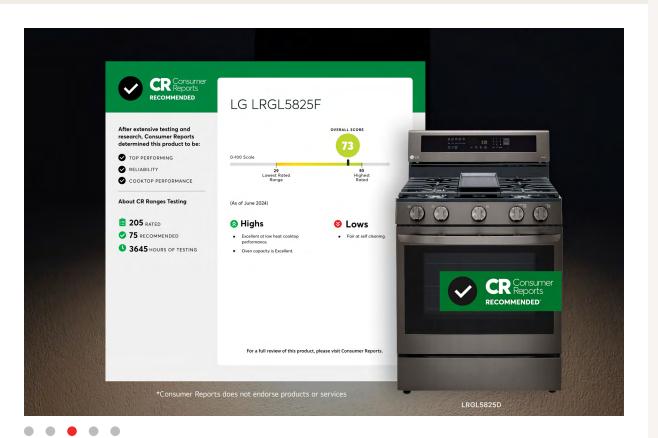
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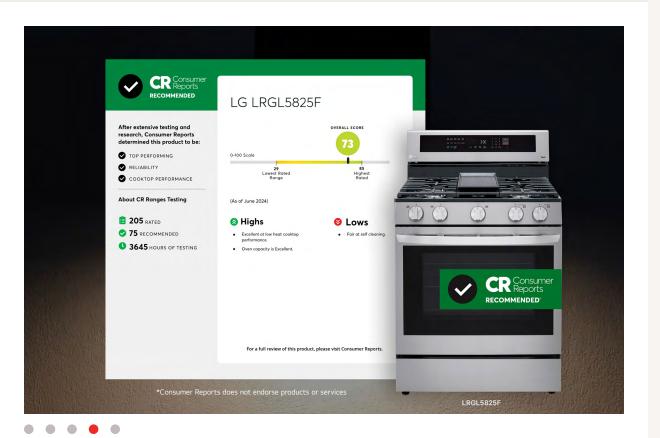
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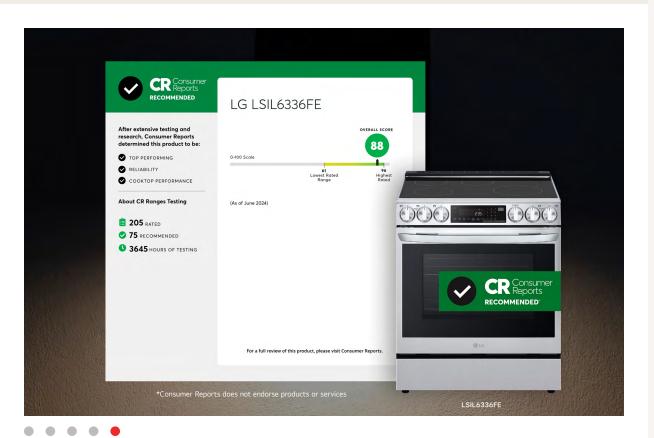
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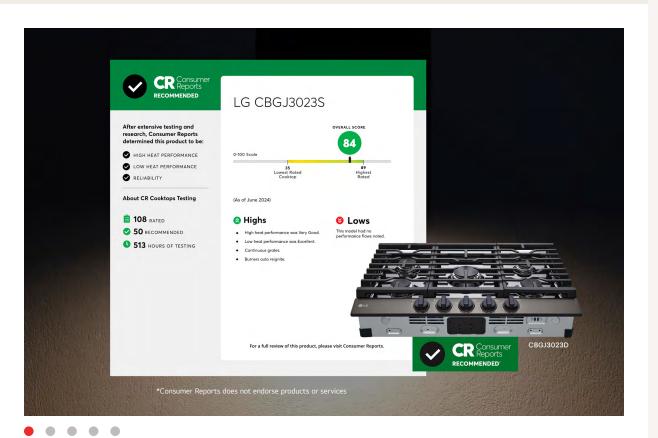
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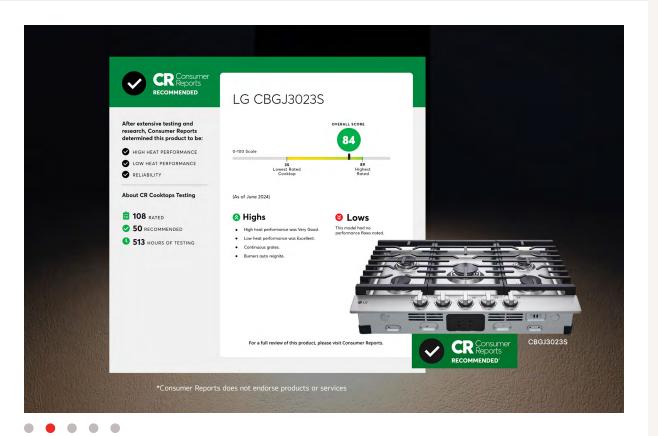
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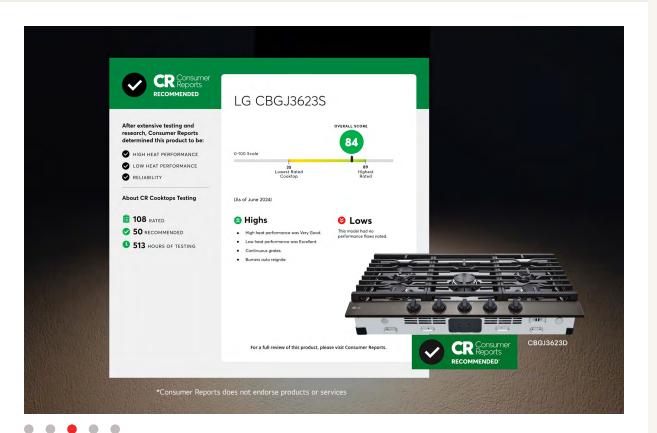
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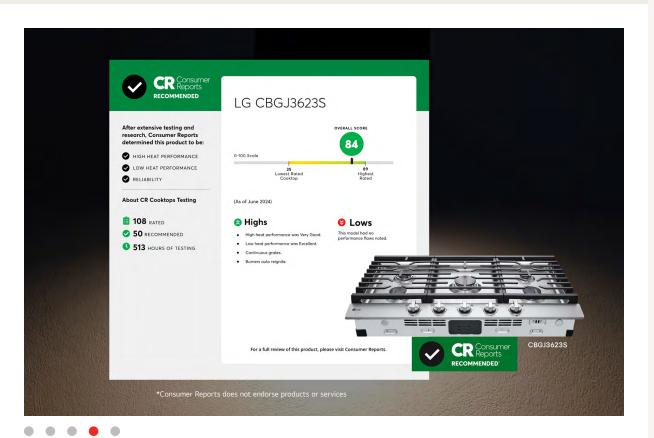
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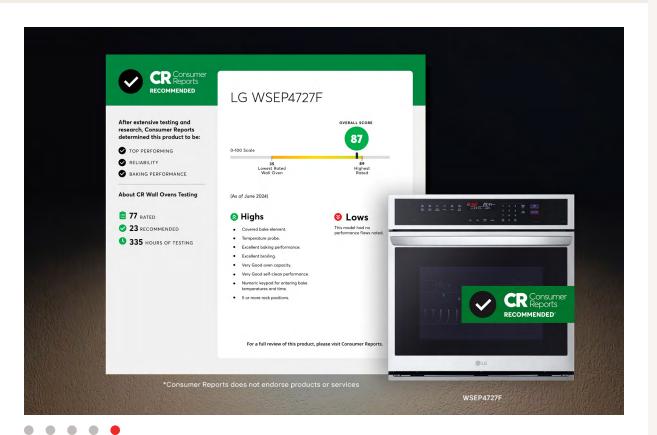
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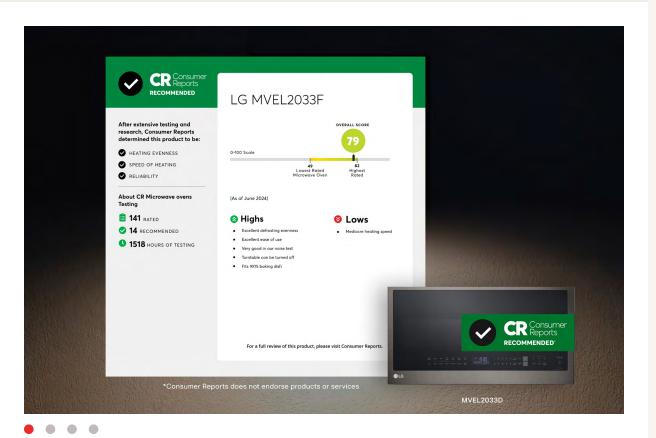
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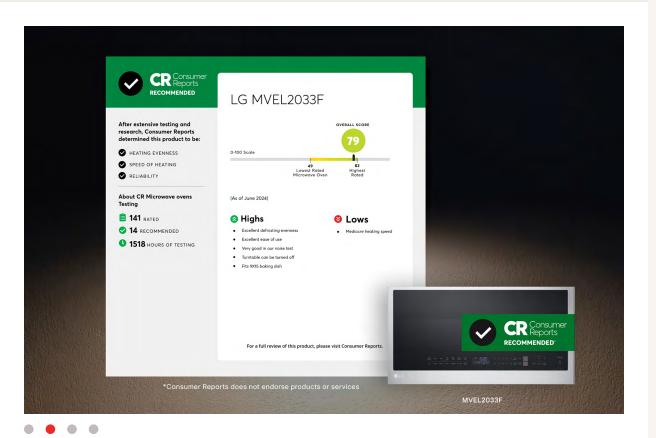
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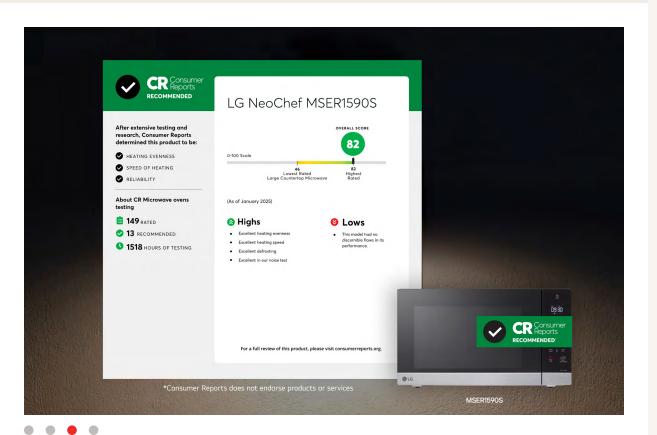
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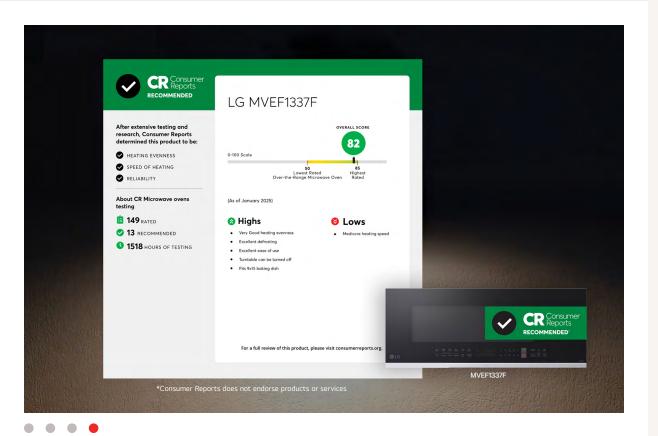
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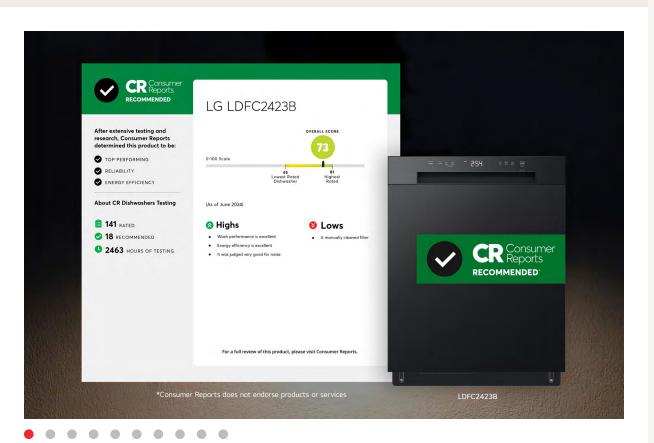
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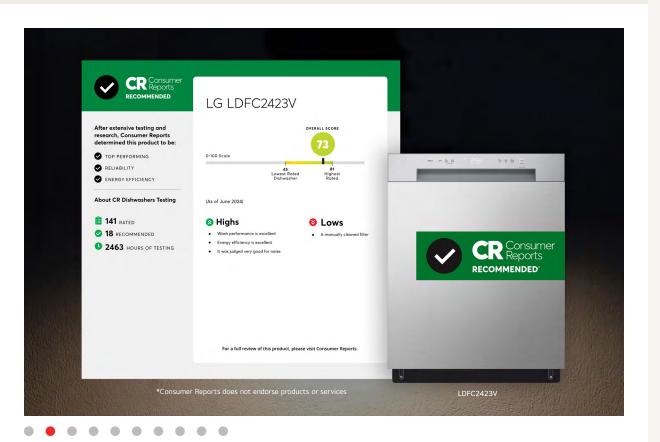
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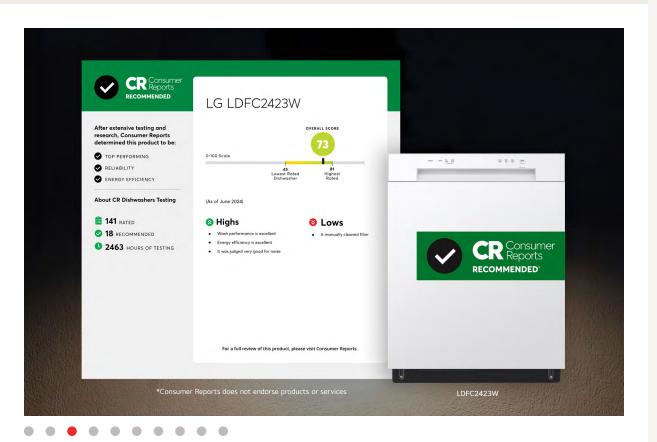
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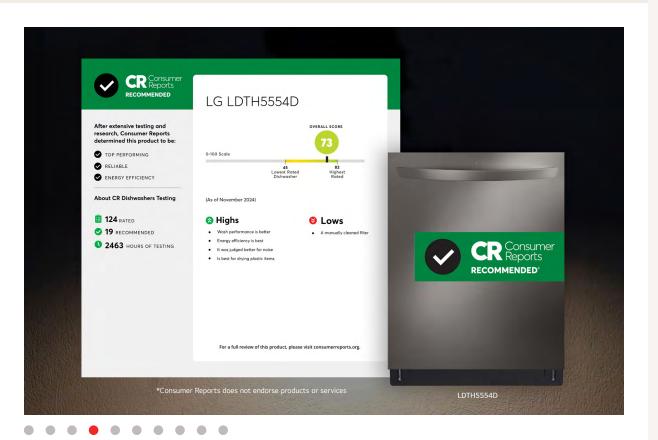
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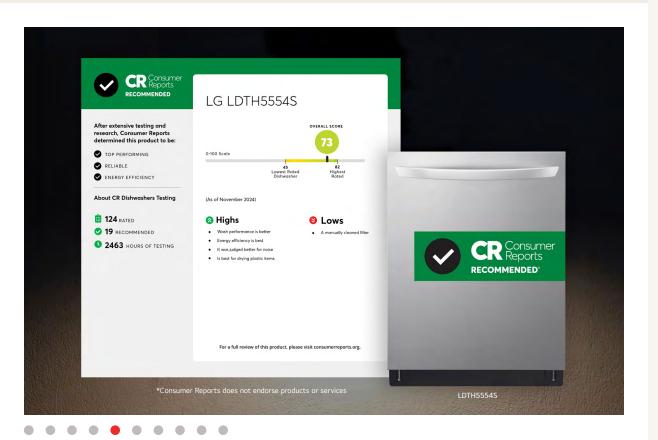
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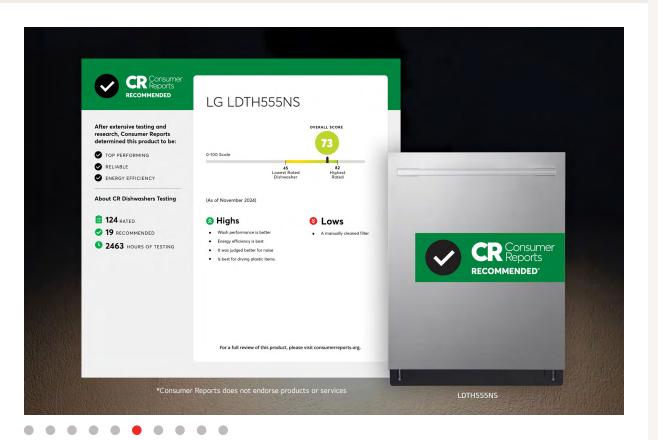
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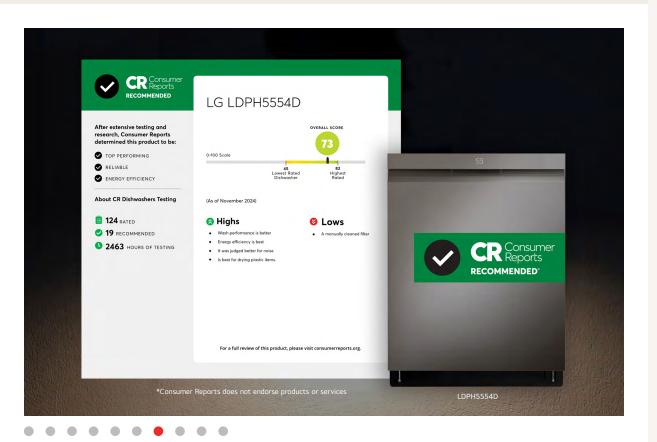
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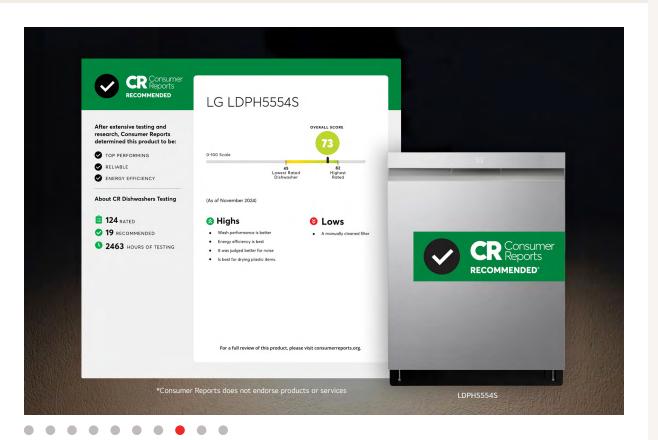
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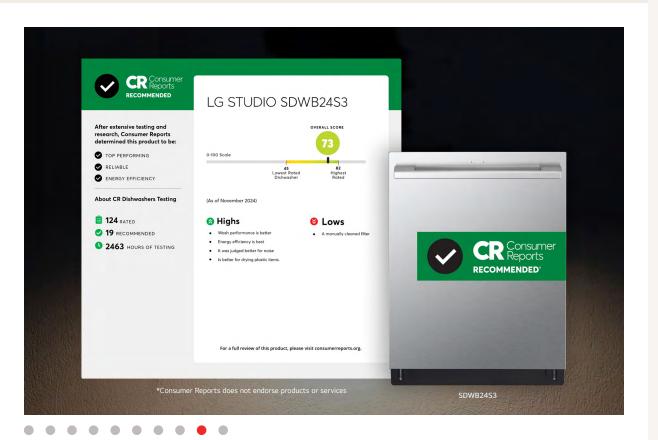
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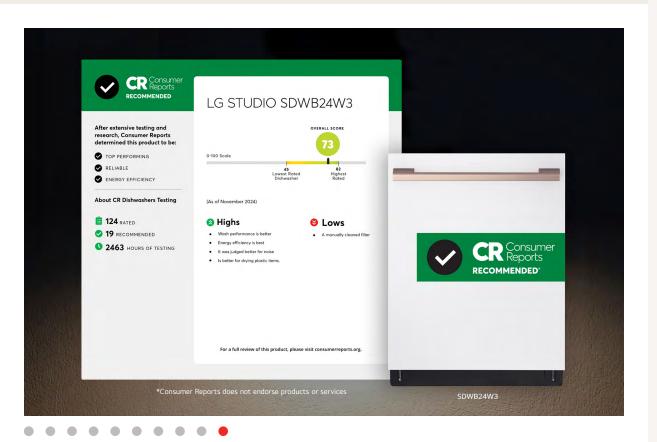
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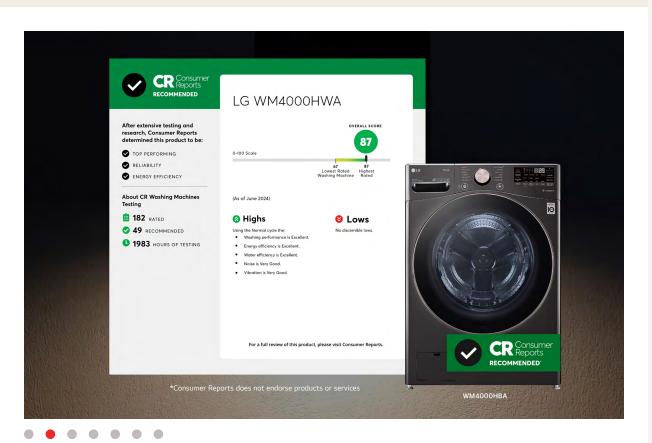
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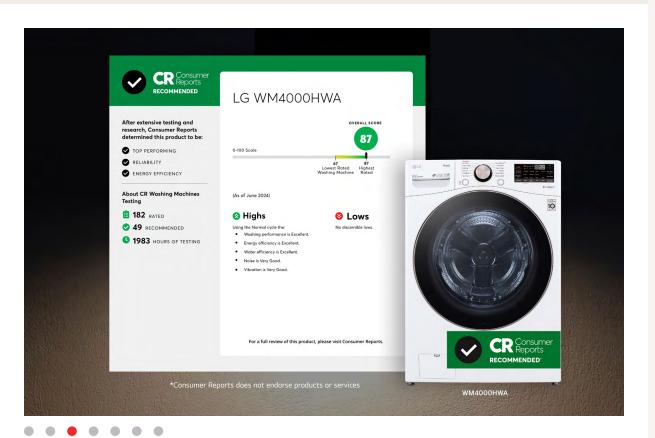
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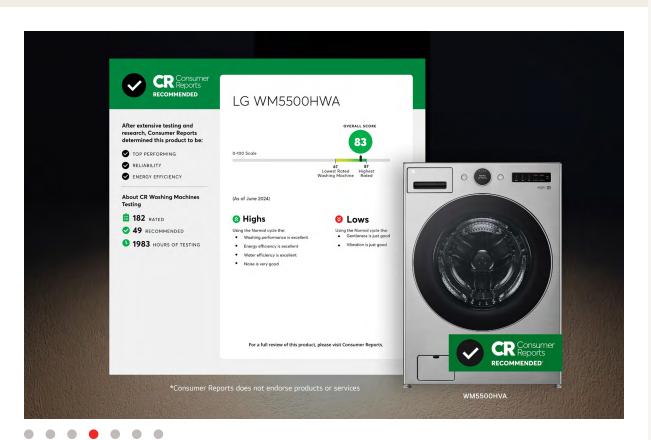
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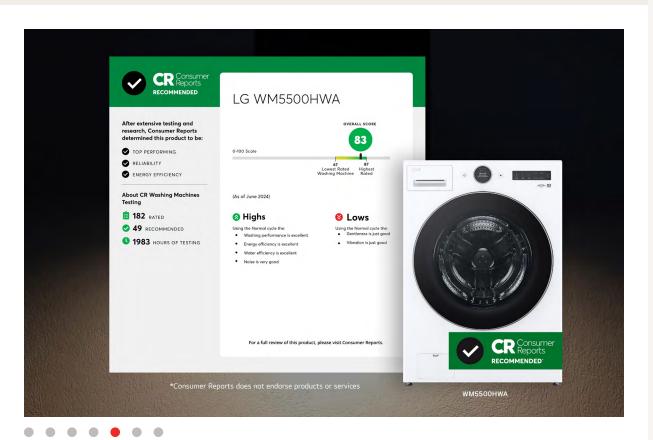
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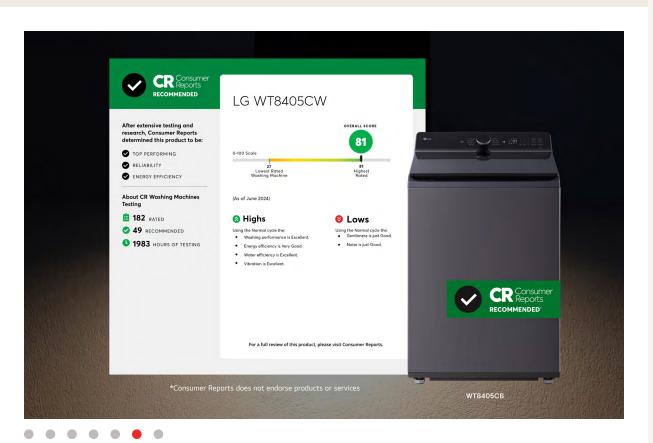
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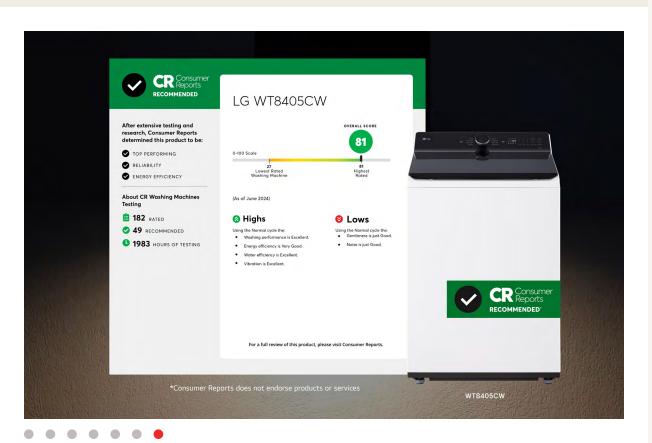
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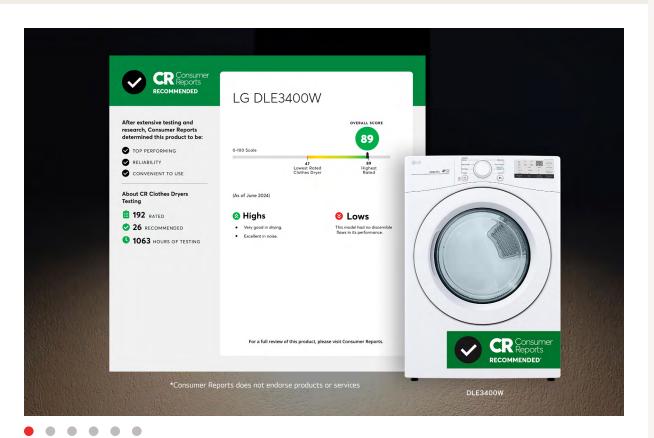
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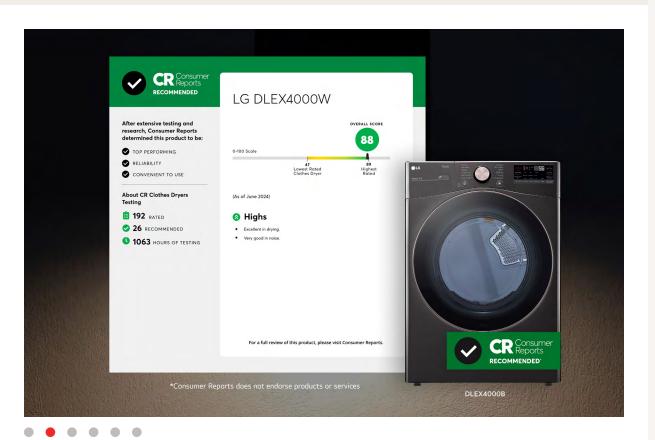
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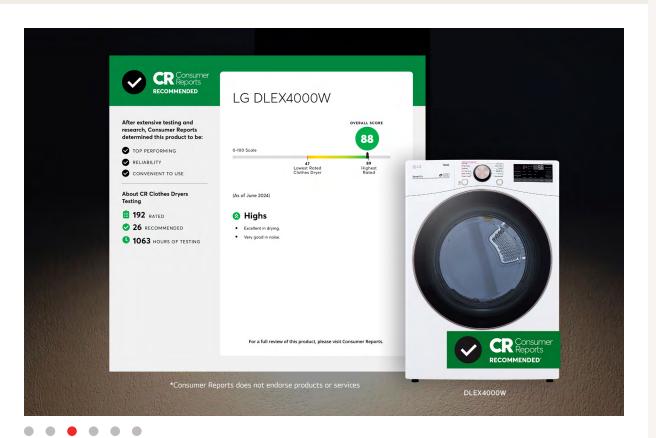
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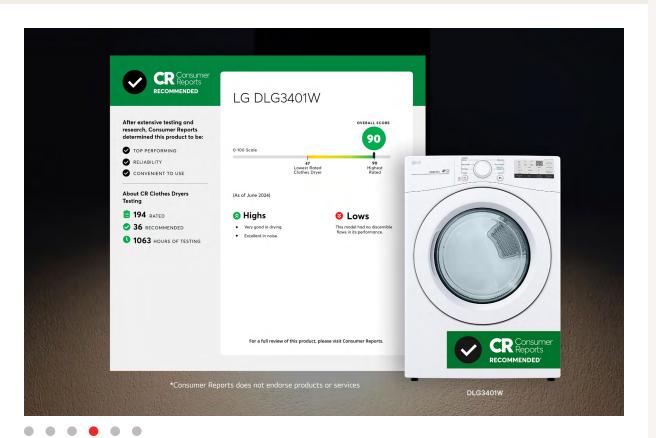
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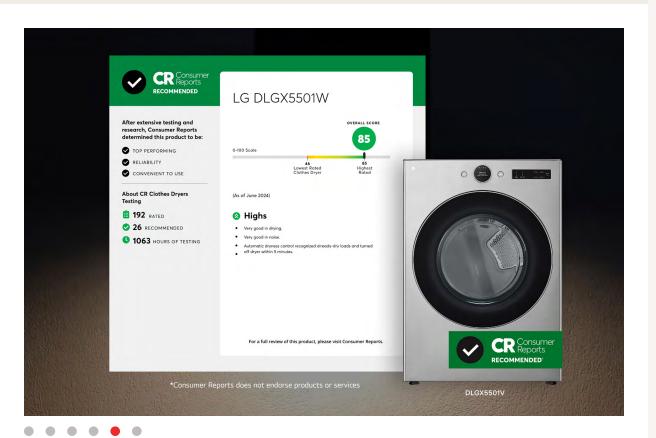
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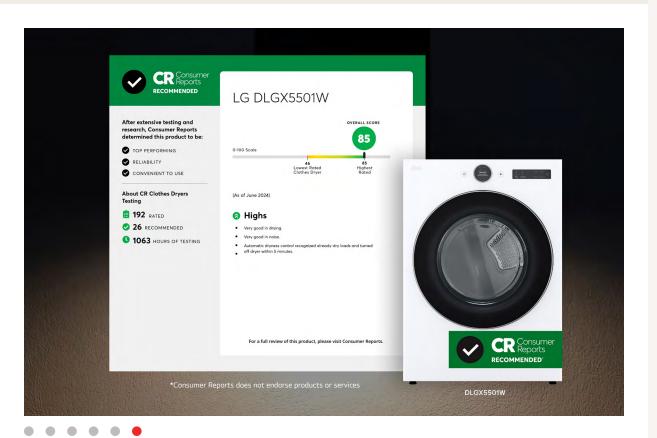
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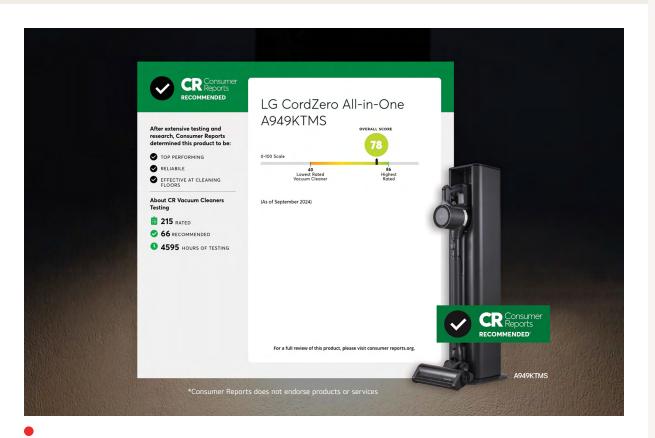
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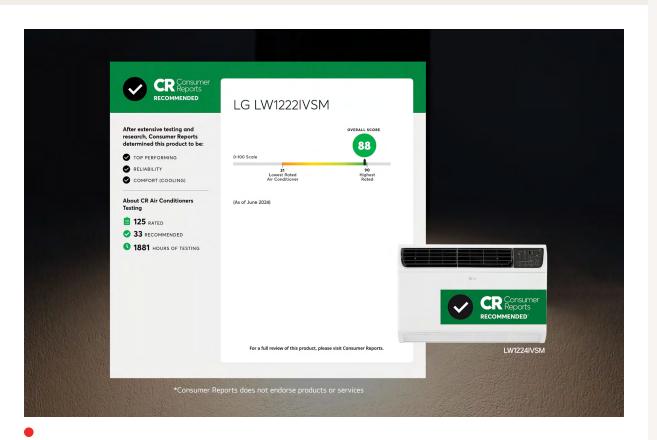
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